अहमदाबाद में डाकिये के घर से बरामद शेयर रिफंड आर्डर

7474. श्रीमती **आनन्दीबेन लेठाभाई पटेल**: क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या सरकार का ध्यान दिनांक 22 मई, 1994 के "गुजरात समाचार अहमदाबाद" में "पोस्टमैन के घर से 3.75 लाख के शेयर रिफन्ड आर्डर पकड़े गए" शीर्षक से प्रकाशित समाचार की ओर दिलाया गया है;

(ख) यदि हां, तो इसका ब्यौरा क्या है और सरकार ने उस डाकिए के विरुद्ध क्या कार्यवाई की है; और

(ग) सरकार ने ऐसी धान्धली रोकने के लिए क्या कदम उठाए हैं?

संचार मंत्रालय के राज्य मंत्री (श्री सुख राम): (क) जी हां।

(ख) पुलिस ने एलिस ब्रिज डाकघर के साथ सम्बद्ध एक आऊट साइडर पोस्टमैन के घर से 3.75 लाख रुपये के मूल्य की डाक मदें बरामद की जिनमें 131 रिफंड आर्डर, शेयर सर्टिफिकेट्स और 2.05 लाख रुपये मूल्य के इंदिरा विकास पत्र शामिल थे। उक्त कर्मचारी को पुलिस ने चार बाहरी व्यक्तियों और भाग्य लक्ष्मी कॉपरेटिव बैंक मैनेजर के साथ 20.5.94 को गिरफ्तार किया था। केन्द्रीय प्रशासनिक न्यायाधिकरण' अहमदाबाद द्वारा स्थगन आदेश दिये जाने के कारण उक्त आऊट साइडर पोस्टमैन नौकरी में बना रहा। उसकी सेवा समाप्त करने के लिए स्थानीय स्थायी कानूनी सलाहकार के साथ परामर्श करके कार्रवाई की जा रही है।

(ग) पुलिस की जांच चल रही है। पुलिस के साथ निकट सम्पर्क रखा जा रहा है। सभी डाकियों को स्थानीय भाषा में समुचित अनुदेश दिये गए हैं कि वे गश्त पर डाक मदों के बारे में सजग और सावधान रहें तथा किसी भी संदेहास्पद कर्मचारी/बाहरी व्यक्ति के बारे की सूचना पुलिस को दें। पर्यवेक्षण कार्य को हर दृष्टि से कड़ा बनाया गया है।

Sale of passport forms through post offices

7475. SHRI SATISH PRADHAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is fact that the passport forms and miscellaneous services forms will be sold through post offices;

(b) whether it is also a fact that for these service, the post offices will charge service charges amounting to 32 per cent to 50 per cent of the cost of the forms, normally available at passport offices; and

(c) what are the norms to determine such high percentage of service charges?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Passport application and renewal forms are already being sold through post offices.

(b) Post office is charging Rs. 3 as service charges for each such form sold.

(c) The service charge is on account of the cost of stocking, selling and accounting.

Malfunctioning in Telecom Department, Dhanbad

7476. SHRI PARMESHWAR KUMAR AGARWALLA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government's attention has been drawn to various press reports and repreentations, both from the public and the Members of Parliament, about malfunctioning and irregularities/charges of corruptions levelled against the Telecommunications Department/Telephone Department, Dhanbad, Bihar;

(b) if so, what action has been taken in this matter;

(c) whether it has also been brought to Government's notice that senior officers of the Telecommunications Department, Dhanbad have not been showing due courtsies to Members of Parliament and other representatives from the public;

(d) if so, whether Government would inquire into this matter and furnish details in this regard; and

(e) if ont, whether Government would issue necessary instructions in this regard to the officers of Dhanbad?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) After making an enquiry a part of the case was handed over to the CBI for investigation

On allegations established, disciplinary action against the official is under process.

(c) No case has been brought to the notice of this office.

(d) In view of (c) above, question does not arise.

(e) Government instructions regarding attending to Members of Parilament have already been issued

Providing Telephones to all under the new telecom, policy

7477. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the target of providing telephones to all would be achieved by implementation of the new telecom policy;

(b) if so, by when;

(c) whether Government have recently provided telephone connections in bulk in cities and services rendered have gone down considerably; and

(d) if so, what are Governments concrete steps in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) The New Telecom Policy envisages that the telephone should be available on demand by 1997.

(c) Telephone connections were provided in bulk during the last quarter of the financial year 1993-94. However, it may not be correct to state that there have been considerable deterioration in the quality of services rendered

(d) The department closely monitors quality of services rendered and makes every endeavour to improve it in order to enhance customer's satisfaction.

Telephone connections in the country

7478. SHRI GOVINDRAO ADIK: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that telephone connectrons would be provided to 30 lakh people on the waiting list by he year end, and 25 lakh more people on the waiting list would be provided telephones by 1997;

(b) if so, the details thereof;

(c) whether Government would be able to provide phones on demand; and

(d) if so, by when and how and if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) No, Sir. Annual Plan 1994-95 provides 14 lakhs telephone connections. However, 75 lakhs New Telephone connections are targeatted for the 8th Five Year Plan (1992—97) out of which 9.87 and 12.40 lakhs connectrons have been provided during 92-93 and 93-94 respectively.

(c) and (d) National Telecom Policy 1994 envisages provision of talephone on demand by 1-4-97. Accordingly plans are being drawn to meet this objective.